



Guidelines for LRCVB managed facilities Related to COVID-19

Effective June 1, 2021:

The Little Rock Convention & Visitors Bureau (LRCVB) operates the following public facilities: Statehouse Convention Center, Robinson Center, First Security Amphitheater, Ottenheimer Market Hall, and multiple downtown parking facilities. The health and wellbeing of our guests and patrons is of the utmost importance to LRCVB.

Providing a safe environment for our clients, visitors, attendees and staff is our top priority. Our team is committed to upholding the highest standards of cleanliness throughout our facilities. Considering the dramatic changes to public health guidance due to the COVID-19 pandemic, we have updated and enhanced many of our cleaning and safety protocols to help ensure the safety and security of everyone who walks through our doors.

Our commitment was demonstrated by becoming Arkansas's first event facility to achieve Global Biorisk Advisory Council® (GBAC) STAR™ accreditation. Under the guidance of GBAC, a Division of ISSA, the worldwide cleaning industry association, LRCVB has implemented the most stringent protocols for cleaning, disinfection, and infectious disease prevention in the Statehouse Convention Center.

Requirements for groups:

- Our team will work with each client to determine face covering protocols.
- Signs shall be posted at all entrances advising the public with the most recent CDC recommendations.
- Hand sanitizer stations will be available at all entrances and exits.
- The facility, including seating, shall be cleaned and disinfected before and after each use.
- Frequently touched surfaces shall be cleaned periodically during the course of the event.
 - Products with an EPA-approved antibacterial disinfectant will be used for cleaning.
- All public areas will be configured to include wider aisles and orderly queues, where needed. Some walkways may be designated "one way."
- Turnover time between events shall be lengthened to allow for proper cleaning and sanitization.

Additional LRCVB Event Operations & Safety Protocols:

Cleaning Products and Protocols: The facility, including seating, shall be cleaned and disinfected before and after each use. Utilize only cleaning products and protocols which meet EPA guidelines and are approved for use and effective against viruses, bacteria and other airborne and bloodborne pathogens.

Frequent Contact Surfaces: All frequent contact surfaces shall be cleaned and disinfected on a frequent basis during event hours and following all events. Frequent contact surfaces including, but not limited to, front desk check-in/ticket counters, public water fountains, door handles, public bathrooms, ATMs, stair and escalator handrails, concession counters, elevator call buttons, and common area tables and seating. Employees shall sanitize these areas at least once per hour when events are taking place at the facility.

Restrooms: Frequent and thoroughly disinfected during event hours. Restrooms feature touch-free soap dispensers, sink faucets, toilet fixtures, urinal fixtures, and paper-towel dispensers. The touch-free designs reduce cross-contamination and encourage better hygiene.

Meeting/Event Space: Enhanced cleaning and disinfecting conference room doors, tables, chairs, light switches, registration desks and other equipment after each group use.

Engineering: Control and optimize fresh air flow and building pressurization through HVAC enhanced filtration systems. This will offer the cleanest internal air possible and positive pressurization throughout the facilities.

Security: New protocols for magnetometers shall be implemented; patrons without a bag shall hold keys and cellphones overhead as they walk through.

Additional Helpful Information:

Arkansas Department of Health

They can be reached at (800) 803-7847. Also, regular updates can be found here:

www.healthy.arkansas.gov/programs-services/topics/novel-coronavirus

Centers for Disease Control (CDC)

Regular updates can be found at:

www.cdc.gov/coronavirus/2019-ncov/